

PRIVACY POLICY

Decentralised Capital Pty Ltd ('DC') are committed to protecting the privacy of its users and visitors in accordance with the provisions of the *Privacy Act 1988* (Cth) and the National Privacy Principles which form part of that Act. This Privacy Policy (together with our Terms and Conditions) outlines our policies in relation to how DC collects, uses, maintains and discloses information relevant to its users and visitors.

Information collected

Where necessary, DC may collect personal information concerning users or visitors of its websites, social media sites, products or services. Personal information may also be collected from recordings of telephone conversations and publicly available registers. This information includes, but is not limited to: names, addresses, contact details, gender, employment details, personal assets and liabilities, tax information, IP tracking data, passport details, bank account numbers, credit card details, digital currency account data and order placement and transaction data.

Use and Disclosure of information collected

Personal information may be used by DC for various business-related purposes. These include, but are not limited to:

- Executing and fulfilling your product and/or service order
- Alerting you about new products, services, features or enhancements
- Handling your customer support or technical support issues
- Improvement of customer service
- Processing payments
- Fulfilling regulatory and compliance-related requirements
- Outsourcing services incidental to the provision of the primary service.

DC may disclose personal information to third parties under circumstances relevant to the commercial relationship between DC and its users and visitors. These third parties include, but are not limited to:

- Service providers who assist DC with client identification, due diligence, compliance, marketing and technology services.
- Financial institutions and payment processors.
- Anyone, where you have provided DC consent to do so.
- Government authorities and law enforcement departments where DC are compelled to do so by a subpoena, court order or other legal process or where DC believe in good faith that the disclosure of personal information is necessary to prevent physical harm or financial loss, to report suspected illegal activity, or to investigate violations of our User Agreement.

- Other entities in the event of a corporate sale, merger, reorganization, dissolution or similar event.

Consent to use and disclose

By providing any personal information to DC or by using the DC website and its associated services, all users and visitors fully understand and freely consent to the collection, use and disclosure of such information.

Storage and security of information collected

DC stores all personal information collected in secure computer storage facilities, paper-based files and other records, and takes steps to protect your personal information that we hold from misuse, loss, unauthorized access, modification or disclosure. However, we give no guarantee that such misuse, loss, unauthorized access, modification or disclosure will not occur.

We may be required by law to maintain records for a significant period of time. However, when we consider information is no longer required or relevant and any legal obligations that may apply to the information held have been met, we will remove details that identify you or we will securely destroy the records.

Accessing and editing personal information

You are entitled to have access to any personal information relating to you which we hold, aside from a few exceptional circumstances provided by law (including the *Privacy Act 1988* (Cth)). You are also entitled to edit and correct such information if the information is incomplete, inaccurate, irrelevant, out-of-date or misleading. If you would like to access or modify any records of personal information held by DC, please contact DC at hello@decentralised.capital

Direct Marketing from Decentralised Capital

DC may directly communicate with you with regards to business updates, publicity, reports, changes to the organisation, offers you may find of interest and to introduce and offer new products and services. You have the option to opt out of receiving any DC marketing materials, which is communicated via email. The option to 'unsubscribe' from these emails will be available as a function at the bottom of the email. If you require any assistance please contact us at hello@decentralised.capital

Web-browser cookies

DC may use 'cookies' to enhance users' and visitors' experiences. Cookies are small amounts of data generated by a website and saved by your web browser. Its purpose is to remember information about you. While cookies serve many functions, their most common purposes are to store login information

and user preferences. When interacting with DC services, users and visitors may choose their web browser to refuse cookies, or to alert you when cookies are being used. Should you choose to do so, please note that some services provided may not function properly.

Third party websites

DC's website may contain links to or from external websites which are not subject to this Privacy Policy. This Privacy policy is only applicable to the information collected by DC. DC does not control the content or links that appear on other websites and takes no responsibility for the practices employed by websites linked to or from DC's website. Third party websites and services may have their own privacy policies and customer service policies. Browsing and interacting with third party websites is done so at users' own risk and is subject to the terms and policies of these websites.

Complaints

Any concerns or queries regarding this Privacy Policy may be directed to hello@decentralised.capital. Your complaint will be processed through our internal complaints resolution process. If we are unable to resolve your complaint to your satisfaction, you have the option of taking your complaint to the Privacy Commissioner who may investigate your complaint further.

Changes to our Privacy Policy

This Privacy Policy may be revised from time to time, without notice to users. If DC chooses to change this Privacy Policy, it will post the revised statement on its website. Please note that DC's use of personal information will be based on the most current form of this Privacy Policy as amended.